



“We are closer to you than ever before and always right on time.”



EXECUTIVE SUMMARY

September 25 , 2012





“Today we analyze your needs;
tomorrow we bring you a total peace.”

About HostGee

Since 2009, we have brought cutting edge enterprise hosting solutions to our customers across the globe with innovative and easy-to-use products. All supported by unmatched customer service and a superior level of technical support (24x7x365).

HostGee Corporation offers a complete portfolio of hosted computing solutions and value added IT solutions to enable your organization to compete in a global, technology-driven economy. We will construct a customized solution to fit your individual situation; whether it's a single server or a complex, multi-server application platform. As one of the largest hosting companies in the Saudi Arabia, with a footprint stretching across the globe, we're here to provide the cutting edge technology, infrastructure, and know-how to help you meet the challenges of a rapidly evolving business world.

Benefit from our extensive investment in technology, infrastructure, and processes to get the highest quality hosting at a highly competitive price.



HOSTGEE

A WORLDWIDE LEADER IN MANAGED WEB SERVICES



Founded in
2009
Headquartered in
Makkah



120
Employees in
HostGee



8 Thousands
Customers



7 Thousands
Websites



5,000
Servers



57k
Sq-ft of DC Space in
2
Cities in Saudi Arabia



PRODUCT & SERVICE HIGHLIGHT



Cloud Servers

Designed to be one of the most flexible, reliable, and easy-to-use cloud hosting solutions on the market, Cloud Servers are a scalable, on - demand cloud computing solution that combines the flexibility of a public cloud with the reliability and performance of an enterprise-grade virtual environment.



Cloud Private

HostGee will build private Hyper-V or VMware clouds to provide multiple servers dedicated and configured to your needs. With HostGee Private Clouds, you are free to run whatever software you want and control the virtual machines running within your cloud.



Managed Hosting

HostGee delivers high-availability IT infrastructure for the applications that drive your business and ensure that your critical data is never compromised. When you choose HostGee, you gain a valuable and trusted managed hosting partner. Your mission-critical IT infrastructure will be continually monitored by a team of cross-platform technology experts so you can focus on the key initiatives that grow your business.



Hybrid Cloud

Our hybrid cloud hosting is designed to leverage the best features of our physical managed servers, virtual cloud environments, private clouds and your internal IT architecture by combining them into a single optimized IT infrastructure. Gain the highest levels of security, redundancy and performance while gaining complete flexibility and control of your infrastructure.



Server Colocation

Whether you need partial cabinets, private cage, or private suite, small business or enterprise, our colocation solutions are suited to meet your unique business needs. Rigorous security measures and multiple layers of infrastructure redundancy ensure you have the foundation for business success.



MANAGED HOSTING

BUILD CUSTOM INFRASTRUCTURE SOLUTIONS

Cutting Edge Enterprise Hosting

Developed for clients that rely on web-based applications to run their business, Hostgee's managed hosting solutions provide the infrastructure, security, expertise and customer support you need to grow your business.

Why We Can Customize:

- Scalable high-capacity network and superior connectivity
- Flexible infrastructure configurations
- Wide range of performance and security features
- Support for a wide range of compute-intensive applications

HostGee specializes in providing customized hosting solutions for mission-critical initiatives, supporting a broad range of platforms and applications, all with a focus on superior uptime and performance.

How We Can Customize:

- Separate Web and DB Servers
- This solution includes a separate Web/applications server and database server for increased performance and reliability.
- Redundancy and Clustering
- Remove all single points of failure and enhance the reliability of your solutions for maximum uptime.
- Load Balanced Web Servers
- Increase reliability and performance with multiple Web/application and database servers.
- Geographical Redundancy
- HostGee can help provide disaster recovery and/or geographical fail-over and load balancing for your hosted solution.
- Multiple Web/App and DB Servers
- Enhance your solution with load balanced Web servers and IDS monitoring for traffic review.

Complete Solution Upgrades



**Managed
Security**



Storage



**Backup &
Recovery**



**Resource
Optimization**



SECURITY FOR YOUR SOLUTIONS

KEEPING YOUR MISSION-CRITICAL DATA SAFE

Through certified procedures, a comprehensive range of software and hardware security solutions and strategic partnerships with industry leading security companies, HostGee helps YOU maximize uptime, protect mission critical information and mitigate business risk.

Key Focus Areas

Confidentiality

- Account info guarded from unauthorized access
- Employee background checks and screenings
- Confidentiality agreements
- Comprehensive Privacy Policy

Auditing

- Recognized as an SSAE 16 compliant company, previously SAS70 Type II

Data Center Security

- 24 x 7 live, closed-circuit TV monitoring, and biometric scanning
- 24 x 7 security, technical support and remote hands on premises
- 24 x 7 network monitoring
- Access limited to internal systems and network administration
- Complete controlled-entry keycard system and access logging
- Multiple security checkpoints
- Minimum six month recording of video and access logging

Security Solutions

- Multi-tenant and dedicated security packages
- Managed firewall
- Managed IDS
- Managed IPS
- SSL VPN Remote Users
- Web Application Firewall
- Log Management
- File Integrity Monitoring
- Vulnerability Scanning
- Compliant ready solutions available



RIYADH DATACENTER SPECIFICATIONS

Specification

- Diesel generators
- N+1 redundant HVAC system
- Positive pressure anti-static environment
- Battery backed power
- Available N+1 power feeds
- Carrier neutral with loop-free access to major providers, such as Mobily, Saudi Telecom (MCI), Cogent
- Colocation with 24x7 customer access available

Network

- Fully redundant 100+ gigabit optical distribution network
- Over 50 gigabits of diverse Internet connectivity
- 15% average link subscription maximum
- International peering point presence
- Distributed denial of service (DDoS) protection and server load balancing (SLB)
- Fully burstable 10/100/1000 Mbit Ethernet ports available
- Optical gigabit and 10 gigabit ports available
- 100% network uptime guarantee
- All switch based internal network
- Current generation Terrathon class routers with terrabit routing capacity.
- Backbone connections from Mobily, Saudi Telecom, and Cogent

Security

- 24x7 security and staff monitoring
- Computerized CCTV with off-site data warehousing
- Biometric security on ingress points
- Multiple security checkpoints
- Keycard entries throughout the data center

Administration & Support

- 24 x 7 Security, technical support, and remote hands on premises
- 24 x 7 Network monitoring
- Expertise with multiple server configurations (VPN, Load balancing, Firewalls)
- Custom network monitoring with user-configurable notification
- DNS management
- 1 Hour hardware repair SLA
- Advanced traffic monitoring with per-service and per-IP breakdowns Emergency patch installation

Monitoring

- 24/7 monitoring
- 350 custom checks of server and infrastructure available



CUSTOMER SERVICE

INTEGRATED CUSTOMER SUPPORT PLATFORM

A Winning Combination of State-of-the-Art Tools, Expertise and Personal Attention

At some hosting companies, your only contact person is whoever happens to answer the phone. You end up being one of a thousand or a hundred thousand customers being fed through queues without an advocate to assist you.

At HostGee:

- You're paired with a knowledgeable Business Development Consultant.
 - Serves as your personal consultant
 - Collaborates with you to configure a technology and hosting plan that is completely tailored to your company's needs
- You get a dedicated Account Manager.
 - Your point of contact for any account-related questions
 - Monthly account reviews to ensure your needs are being met
- You get a Lead Tech.
 - Your point of contact for technical questions and concerns
- You can call our data centers directly.
 - Speak directly with the person who can resolve issues

